

## 2010 PUBLIC SECTOR CONFERENCE PROGRAM SNAPSHOT

the dilemma of  
**IMPLEMENTATION**  
making it happen



IPAA QUEENSLAND  
2010 PUBLIC SECTOR  
CONFERENCE

TIME	SESSION	TOPICS AND SPEAKERS		
7:30 – 8:00am	Registration			
8:15am	Welcome	IPAA Queensland President and Public Service Commission Chief Executive, Margaret Allison		
8:30am	Opening Address	<b>Collaborative government: what is the right mix?</b> AGENDA: The role of the public sector in collaboration, cross government communication with the community and the challenges associated with getting the right mix.		
9:00 – 10:00am	Keynote Presentation	<b>Driving government performance: leadership strategies that produce results</b> Professor Robert Behn, Lecturer in Public Policy, Harvard Kennedy School USA AGENDA: Governance, leadership, and the management of large public sector agencies.		
10:00 – 10:20am	Morning Tea and Exhibition			
10:25 – 11:10am	Concurrent Session 1	<b>ENGAGE</b> Improving performance in service delivery AGENDA: Building individual and organisational performance and capabilities to improve service delivery.	<b>INFLUENCE</b> Enhancing indigenous communities' self sufficiency AGENDA: How to work with multicultural clients and strategies to overcome feelings of exclusion.	<b>COLLABORATE</b> Developing a high performing public sector across Queensland AGENDA: Learn from regional and local case studies in achieving effective collaboration between councils and key stakeholders.
11:15 – 12:00pm	Concurrent Session 2	<b>ENGAGE</b> Understanding the needs of a diverse client base AGENDA: Achieving effective cross-cultural communication with the community and between organisations.	<b>INFLUENCE</b> Managing a growing Queensland AGENDA: Understanding future environmental impacts and strategies for sustainable urban growth.	<b>COLLABORATE</b> Getting on with Government 2.0 AGENDA: Understanding the leadership, policy and governance needed to achieve necessary shifts in public sector culture.
12:00 – 12:45pm	Lunch and Exhibition			
1:00 – 1:50pm	Keynote Presentation	<b>Achieving public value through engagement, influence and collaboration</b> AGENDA: Comment on the vital link between policy and implementation and cross sector interaction.		
1:50 – 2:30pm	Keynote Presentation	<b>Upholding social responsibility for the safety of Queenslanders</b> AGENDA: Comment on managing community perceptions, social and corporate responsibility and strategies to ensure Queensland continues to achieve best practice.		
2:30 – 2:50pm	Afternoon Tea and Exhibition			
2:55 – 3:55pm	Final Panel Discussion	<b>The dilemma of implementation: where to from here?</b> AGENDA: Comment on the aspiration for a more innovative, timely public sector and strategies on how to make it happen. How can the process from policy development to service delivery be improved?		
3:55 – 4:00pm	Closing Remarks	IPAA Queensland President and Public Service Commission Chief Executive, Margaret Allison		

*\*Program is correct at time of printing and is subject to change.*